



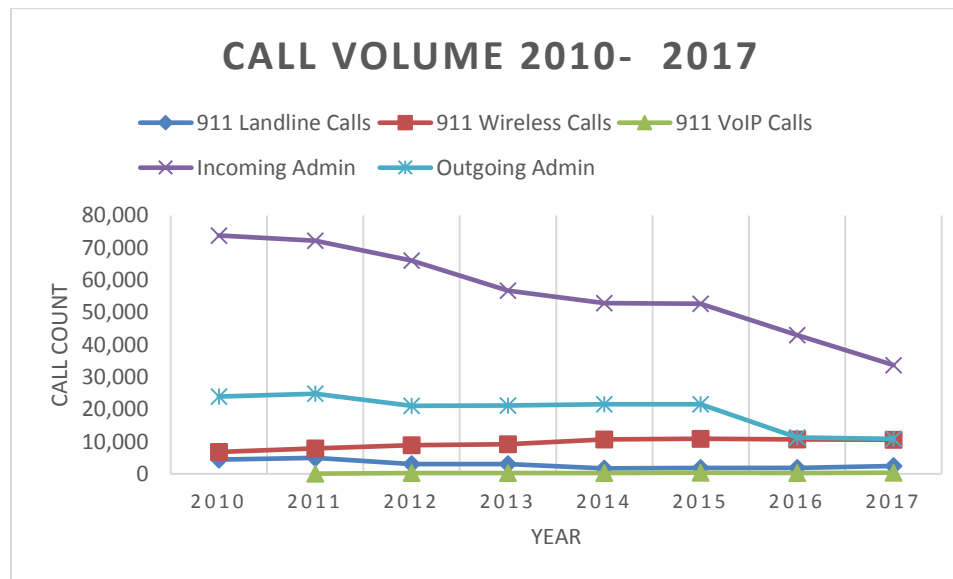
2017 Communications Board Year End Report



Phone Statistics

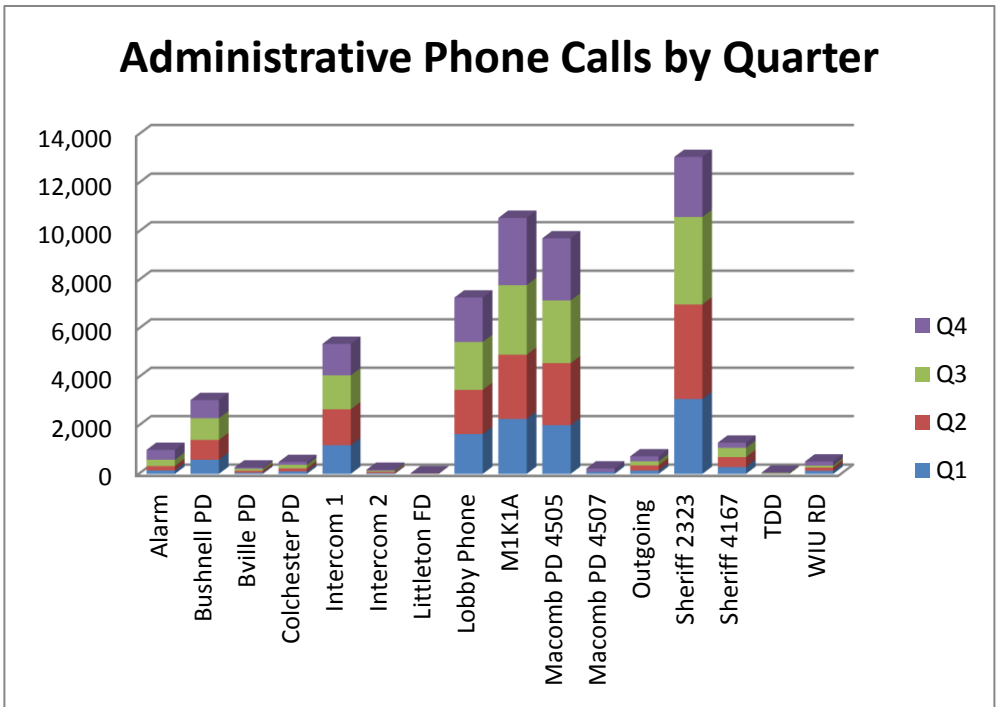
	2010	2011	2012	2013	2014	2015	2016*	2017
911 Landline Calls	4,484	4,968	3,075	3,006	1,707	1,906	1,862	2,462
911 Wireless Calls	6,793	7,854	8,906	9,195	10,633	10,902	10,682	10,532
911 VoIP Calls		78	280	294	279	333	289	376
Incoming Admin	73,833	72,206	66,038	56,708	52,838	52,669	42,973	33,703
Outgoing Admin	23,906	24,819	21,085	21,207	21,583	21,624	11,284	10,860
Total	109,016	109,925	99,384	90,410	87,040	87,434	67,090	59,950

*2016 Statistics begin January 20th when Vesta system was installed



Quarterly Breakdown

ADMIN	Q1	Q2	Q3	Q4	Total
Alarm	364	465	461	607	1,897
Bushnell PD	794	799	775	731	3,099
Bville PD	44	87	100	73	304
Colchester PD	101	148	162	151	562
Intercom 1	1,290	1,355	1,271	1,394	5,310
Intercom 2	36	56	32	22	146
Littleton FD	6	19	8	0	33
Lobby Phone	1,603	1,953	1,855	1,700	7,111
M1K1A (Outgoing)	2,514	2,963	2,657	2,718	10,852
Macomb PD 4505	2,122	2,553	2,456	2,363	9,494
Macomb PD 4507	145	164	185	150	644
Outgoing	181	183	237	209	810
Sheriff 2323	2,378	2,845	2,530	1,621	9,374
Sheriff 4167	161	275	215	76	772
TDD	4	12	12	14	42
WIU RD	118	125	112	16	371



Average Day

	2010	2011	2012	2013	2014	2015	2016	2017
Calls Per Day	233	233	215	190	179	180	154	129
Phone Calls Per Hour	9.7	9.7	8.9	7.9	7.5	7.5	6.4	5.37
911 Calls Per Day	31	35	34	34	35	36	35.8	36.6

Warrant Entry

	2010	2011	2012	2013	2014	2015	2016	2017
Warrants entered	1,372	1,344	1,154	1,200	1,154	681	867	1,430

Calls for Service via CAD

	2010	2011	2012	2013	2014	2015	2016	2017
Animal Control	38	15	64	29	15	31	21	20
Blandinsville PD	576	225	421	361	649	386	354	518
Bushnell PD	2,656	2,501	3,081	3,250	3,162	3,505	3,565	3,663
Central	46	48	85	48	44	63	126	223
Colchester PD	1,994	1,687	1,582	1,300	1,505	1,680	1,237	1,320
Macomb PD	14,141	15,101	16,095	15,100	14,764	14,939	15,104	15,266
Macomb Fire	1,478	1,522	1,563	1,616	1,714	1,402	1,576	1,832
McDonough District	221	389	202	299	507	2,437	3,143	2,914
McDonough Sheriff	9,308	9,777	10,699	11,513	10,358	10,822	10,000	10,157
MC Volunteer Fire	995	1,522	1,092	1,171	1,226	1,528	1,483	1,406
Schuyler Sheriff								229
Rushville PD								248
Browning Fire								7
Schuyler/Rushville Fire								18
Schuyler EMS								204
Schuyler Rescue								133
Hickory Kerton Fire								1
	31,453	32,787	34,884	34,687	33,944	36,793	36,609	38,159